

# Technical Bulletin – Issue #3

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Welcome to the third issue of Websydian technical bulletin. Feel free to comment on the technical bulletins and information found at our support and documentation site. Send your comments to support@websydian.com

## **DISCONTINUED SUPPORT FOR WEBSYDIAN 2.5**

Soft Design provides support for two versions prior to the current version of Websydian. Therefore the support for Websydian 2.5 will discontinue on the 1<sup>st</sup> of August 2003, as a result of the release of Websydian 4.0. We encourage our customers to upgrade to the latest version in order to be able to get support, and take advantage of new features.

Supported versions as of the 1<sup>st</sup> of August 2003 are 3.0, 3.1, and 4.0.

### WEBSYDIAN SUPPORT LIFE SPAN DOCUMENT

On our website in the support area our customers are able to access the document "Websydian Version Support Life Span". This document contains information about the life span of Websydian versions and further information on supported releases of Plex and the OS/400 operating system.

### HOT FIXES

A number of hot fixes have been produced for the Websydian 3.1/4.0 DWA environment in order to support OS/400 V5R2, and in order to address problems using the Application Service Controller. Further information, and how to obtain the fixes can be found at our website <u>http://www.websydian.com</u> under support.

### THE EDGE USERGROUP DISCUSSION FORUM

Once again we would like to direct your attention to the Edge Usergroup Discussion Forum where you will find a forum dedicated to the Websydian<sup>™</sup> products, and Advantage Plex. Here you are able to discuss specific development issues with fellow Plex and Websydian developers. The Websydian Support team intend to monitor this forum on a regular basis and to take action in case of unanswered questions, or misleading answers.

Visit the Edge Usergroup Discussion Forum at http://www.edgeusergroup.org.

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